

Health plan administration
made easy with the **Cognizant®**
Healthcare Business Process-
as-a-Service (BPaaS) solution



Payers need to control costs, improve financial performance, improve member health outcomes and enhance the quality of care—all at the same time.



Traditional processes are hindering payers from growing membership and revenue at speed.



Outdated, siloed operating systems and limited internal resources are preventing payers from focusing on growth strategies and impeding their ability to keep pace with change.



The U.S. healthcare system spends
**hundreds of
billions of dollars**
each year on administration.

**Are administrative costs eating
away your profits?**

Today’s health insurers are turning to as-a-service
administrative models to solve this dilemma.

Cognizant Healthcare BPaaS solution

Transforming health plan administration

Platform-based core administration solution for health insurers



People

Experienced people
working on your behalf



Processes

Process optimization,
automation, digitization
and large-scale efficiencies



Technology

Cutting-edge, current
technology with no
capital outlay

Agility

Scalability

Compliance

**Guaranteed
service levels**

Platform

- Integration
- Interoperability
- Upgrades/latest releases



Core administration

- Configuration
- Enrollment/reconciliation
- Fulfillment
- Billing & financial reporting
- Claims/providers
- Encounters/RAPS
- Provider & member call center
- Mailroom & preprocessing svcs
- Analytics & reporting

Value-add options

- Appeals & grievances
- Risk-as-a-Service
- Quality-as-a-Service
- Population health management

Process efficiency
& effectiveness

Robust regulatory &
compliance oversight

Consistent, dependable
service delivery

Benefits

- **Lower total cost of ownership
(25%–50%)**
- **Enhance member & provider
experiences and outcomes**
- **Keep pace with
technology advancements**



Consumption-based pricing
(per member, per month)

Continuously upgraded
technology ecosystem

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world’s leading professional services companies, transforming clients’ business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us [@Cognizant](https://twitter.com/Cognizant).

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